



July 14, 2021

Customer Advisory:

Chicago (Global IV) temporary suspension from U.S West Coast

Dear Customers,

This is to inform you that Union Pacific (UP), the railway company HMM uses for Chicago bound cargoes announced the eastbound rail suspension from all U.S West Coast ports to Chicago Global IV Terminal with effective from Sunday July 18, 2021 at 23:59 to improve fluidity and throughput backlog of Global IV.

For a period of up to 7 days, all shipment will not be accepted eastbound Global IV volume from any U.S West Coast marine terminals. It will impact the delivery of on-board or discharged cargoes to Chicago that we have to ask you to expect delays. There also would be some restriction over all fresh bookings from Asia to Chicago destination to clean up on-going cargoes properly first.

As the U.S intermodal supply chain continues to be stressed with U.S West Coast terminal congestion, we will continue to closely monitor the circumstances of other inland rail ramps as well. If there is any changes for service, we will keep you posted on a timely basis for your proper action.

We regret this may cause inconvenience to your business and ask your cooperation to get an improvement as soon as possible.

Thank you for continued support of HMM. If you have any questions or concerns, please feel free to contact your local sales representatives.

Sincerely,

HMM Co., Ltd.